

## 2021-Dignity Health (Chandler Regional Medical Center) - Wendy Offen-RN, BSN, CEN Director, Trauma Services and Emergency Preparedness

Dignity Health is one of the nation's largest health care systems. Health operated more than 400 care centers, including hospitals, urgent and occupational care, imaging and surgery centers, home health, and primary care clinics through its network of more than 10,000 physicians and 60,000 employees.

### Dignity Health East Valley: Community Outreach

- Dignity Health East Valley - Chandler Regional and Mercy Gilbert have a rich history of Community outreach.
- In Fiscal Year 2020 Dignity Health provided over 63 million in community benefit services, including outreach services to the poor
- Through community outreach efforts Dignity Health seeks to improve health equity for vulnerable, uninsured, and minority populations. Some of the many programs include:
  - Hearing and Vision Screening for children -**free**
  - Immunization Program for (children and adults) - **free**
  - Dignity Health Children's Dental Clinic - **free**
  - Perinatal Mood Disorder therapy and support group - **free**
  - Healthier Living workshops focusing on chronic disease, diabetes, pain management, falls, and surviving with cancer - **free**
- Dignity Health Community Grants program provides grant funding to address health priorities and social determinants of health. Recent grantees are addressing:
  - **Homelessness** - high school students, mothers with children, and adults with food, shelter, case management and housing
  - **Mental Health** - suicide and substance abuse support, education, intervention, and treatment
  - **High-risk senior population** - transportation, food, visits, fall prevention, medication safety, and case management
  - **Post hospitalization transition support** for high populations through home visitation, case management, and access to needed resources
- Through engagement and partnership with local municipalities, nonprofits, and community, Dignity Health has lead and financially supported community based access to care:
  - **Heritage Center in Gilbert**
    - Food bank - counseling - case management - dental care- family resource center - emergency assistance
  - **CARE Center in Chandler**
    - Food bank - counseling - case management - dental care- family resource center - emergency assistance
  - **Family Advocacy Center in city of Maricopa**
    - Resources for victims of crime, rape, child abuse, domestic violence, suicide
  - **Mission of Mercy in Mesa and Chandler**
    - Medical home for uninsured for medical care and prescriptions
  - **House of Refuge in Mesa**
    - Housing for homeless families
- Throughout the COVID crisis Dignity Health worked collaboratively with the State and County Departments of Public Health, other healthcare organizations, nonprofit organizations, and businesses to ensure access through:
  - COVID Vaccine clinics
  - Distribution of PPE, Equipment and supplies to nonprofits and community members
  - Safe shelter, housing, hospitalization and resources for homeless population